Use for ISA Holdings only

Janus Henderson
INVESTORS

INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT

Janus Henderson Investors
PO Box 9023
Chelmsford CM99 2WB

Name(s) of Account Holder(s)

Bank/building society account number

Branch Sort Code

Name and full postal address of your bank or building society

To The Manager Bank/building society

Address

Postcode

Reference

Service User Number

6	9	6	7	1	3

For Janus Henderson Fund Management UK Limited Official use only

Please indicate the date on which you wish collections to be made. If not specified, we will collect on 1st of each month

☐ 1st of month

☐ 15th of month

Instruction to your bank or building society
Please pay Janus Henderson Fund Management UK Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Janus Henderson Fund Management UK Limited and, if so, details will be passed electronically to my bank/ building society.

Signature(s)

Date

Data Protection
Your personal information is governed by applicable data protection laws including but not limited to the General Data Protection Regulation (EU) 2016/679 (GDPR) and Janus Henderson's Privacy Policy. The Privacy Policy details our collection, use and processing of your personal data (including the data you provide in this form) and sets out your rights. A copy of the document is available under the Privacy Policy section of our website at www.janushenderson.com and in hard copy by sending a request to privacy@janushenderson.com.

Banks and building societies may not accept Direct Debit Instructions for some types of account.

This Guarantee should be detached and retained by the payer

The Direct Debit Guarantee

DIRECT Debit

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits .
- If there are any changes to the amount, date or frequency of your Direct Debit Janus Henderson Fund Management UK Limited will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request Janus Henderson Fund Management UK Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by Janus Henderson Fund Management UK Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
  - If you receive a refund you are not entitled to, you must pay it back when Janus Henderson Fund Management UK Limited asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

Janus Henderson
INVESTORS

We may record telephone calls for our mutual protection, to improve customer service and for regulatory record keeping purposes.

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